

Disaster Recovery Assistance for Ontarians: Midwestern Ontario

Disaster Recovery Assistance for Ontarians helps victims of natural disasters get back on their feet. It offers financial assistance to help cover emergency expenses, clean-up expenses and costs to repair or replace essential property.

The program was activated in areas affected by the June 2017 flooding in the municipalities of Minto, Mapleton, Woolwich, New Tecumseth, Adjala-Tosorontio, Mono and Grand Valley. To determine if you are eligible to apply, refer to the activation area maps.

The program covers the essentials only for example, furnaces and hot water heaters. It does not cover costs such as refinishing basement recreation rooms and does not pay for items that are covered through an insurance policy.

Losses of crops in the field are not eligible for assistance.

Flooding related to sewer backup is not eligible for assistance, except for applications that meet the criteria for [special provisions for low-income households](#).

The deadline to submit an application is **Friday, December 1, 2017**

Where can I find more information?

For program guidelines, forms, eligibility information, frequently asked questions and maps, visit Ontario.ca/DisasterAssistance to find out whether the program has been activated in your community.

Please review these documents carefully before preparing your submission.

If you need assistance determining your eligibility or filling out the application form, call 1-844-780-8925 or email

DisasterAssistance@Ontario.ca.

What information do I need to provide with my application?

If you are eligible under the program, you should submit a complete and signed application form with support documentation. **Signatures are required on pages 3 and 5 of the application form.** You must also attach:

1. A letter from your insurance provider detailing your level of coverage.
2. Receipts or invoices for the costs you have incurred, and detailed estimates for any costs you have not yet incurred.
3. A copy of your driver's license to prove that the property is your primary address.
4. If you are a homeowner, a copy of your most recent property tax bill or other documentation to establish your ownership of the property.

What happens after I submit?

Within two weeks, you will receive a notification that your application has been received. An adjuster may contact you to ask questions or request more documentation.

To ensure a prompt review, make sure your application is complete and attach all required documents before you submit it.